"We were quite nervous about having our new extension done, because we both work long hours and don't have much spare time. But Aidan and Sam were great, and we really did not have to worry about a thing. They kept us fully informed at all stages, stuck to the timetable we had set out, and treated our views as important. They - and all those of their employees whom we met - were polite, professional and put the customer first. I'm really glad we chose Gouldings."